



You have  
received  
a bill from  
Infomedics.

**What happens  
now?**



[www.infomedics.nl](http://www.infomedics.nl)



036 - 20 31 900



If you've visited the dentist, your physiotherapist or another care provider you will receive a bill.

Your care provider does not send out the bills themselves. They have asked Infomedics to do that work for them.

You will therefore receive a bill from Infomedics and you need to make payment to Infomedics.

This has been agreed with your care provider.



### How to pay

If you do not have access to the Internet or do not have Internet banking, ask your bank how you can transfer money to Infomedics. The options differ between banks.

If you do have Internet banking, you can transfer the amount of the bill to Infomedics' IBAN (bank account). Always quote the 13 digit reference shown on the Infomedics bill with your payment.

### What to do if you have questions

If you would like to find out whether your bill has already been paid or you have another question, you can find the answer on the Infomedics website ([www.infomedics.nl](http://www.infomedics.nl)). The website is only available in Dutch.

If you are unable to find the answer on the website, you can call Infomedics. The telephone number is **036 20 31 900**. The telephone service is only available in Dutch.

### What to do if you cannot pay the bill immediately

If you are unable to pay the bill immediately, you can ask Infomedics for a repayment schedule. You can then pay the bill in instalments.

Under the FAQs on the Infomedics website you can find 'Ik wil een betalingsregeling treffen' (I want to arrange a repayment schedule). If you complete and submit the form that you can find there, you can apply for your repayment schedule.

You can also call Infomedics on **036 20 31 900**.